

Covid-19 Policy

We are committed to following the government's guidance for operating a COVID-19 Secure business and have a Covid-19 Risk Assessment Policy in place. We are carrying out enhanced cleaning/disinfecting with Covid-19 approved products and will do all we can to ensure you have a safe stay. All guests will be temperature checked on arrival to ensure the safety of everyone in the house. Guests may be asked to return home if they have any symptoms.

Hand sanitizer is located by the front door to the house and our Studio, we ask all guests to use before entering the premises. There are also hand sanitizers located in the dining room. A first aid kit is available with masks and gloves if anyone comes down with symptoms whilst here. We do ask that guests bring their own masks if possible, though we do not expect them to wear them in the house unless they would like to or show symptoms.

A deposit (non-refundable within four weeks) will be due when booking and the remainder or full amount will be due two weeks before your arrival date or on the day of booking if less than two weeks to go.

If we are closed again by the Government or feel it is unsafe to be open, we will give a full refund.

However, no refunds will be given within the two weeks unless the room is rebooked. If guests need to cancel within the two weeks due to contracting Covid-19 guests will be given the option to rebook for the same amount of nights in the same room, within 12 months of their original booking. We are afraid if they cancel again, they will lose their booking and receive no refund.

Lynwood House is a small B&B, we normally can take a maximum of 9 guests but for everyone's safety we have closed one double room. Our Studio will only be available as Self Contained accommodation, meaning we will only have four guests in the house at any one time.

Check out no later than 10am on day of departure and check in no earlier than 4pm. An arrival time must be given no later than the morning of your arrival day. (This is under review please check).

Our large dining table which did seat everyone has been divided into two separate tables, which has been arranged 2 meters apart to enable social distancing. Guests will be allocated a table at the beginning of their stay which will be theirs for the duration.

With some restaurants and pubs only serving takeaways we will provide plates, cutlery, and wine glasses on your table in the dining room for you to enjoy your takeaway at Lynwood House if requested. So that we have time to clean through properly in the evenings and get it ready for your breakfast we will require you to vacate the dining room by 8.45pm. But we hope you will feel relaxed whilst you enjoy your evening meal, instead of eating it on your bed!

If you have any questions about staying in the coming months, please feel free to get in touch.